

Using the Online Store

Stay Logged In

1. When shopping, be sure that you are logged into your account. You can verify this by looking immediately below the search bar at the top right; it will say “Hello, (your name)” in white text if you are logged in.
2. If you are not logged in, please click on “My Account” and follow the prompts.

Using the Search Bar

1. At the top right of the online store is a search bar to assist you with your shopping needs.

The screenshot shows the top navigation bar with links: STORE HOME, WEBSITE HOME, ABOUT US, MY ACCOUNT, and CONTACT US. Below this is a search bar with the text "Home > whiskey". The search results are displayed as follows:

Your search for "whiskey" returned the following results...

Category Results

Wine (2)	Beer (1)	Beer > Import Beer (1)
Liquor (203)	Liquor > Straight Whiskey (68)	Liquor > Canada Whiskey (36)
Liquor > Single Malt Scotch (9)	Liquor > Bourbon (18)	Liquor > Irish Whiskey (35)
Liquor > Pre-mixed (2)	Wine > Australia Red (2)	

Search Results (206 Matches found) Price: Low to High ▾

More results: [1] 2 3 4 5 Next Page

2 GINGERS - IRISH WHISKEY (750ML)

Your Price: ~~\$19.99~~

On sale: **\$17.99** SALE

BUY

On the left side of the page, there are three sections: "CATEGORY" with links for Grocery, Grocery-Tax Ex, Beer, Liquor, Mixes, Soda, Water, and Wine; "BROWSE BY PRICE" with links for \$0 - \$24.99, \$25 - \$49.99, and Over \$50; and "MAILING LIST" with a "Subscribe to our Newsletter" form and radio buttons for "Subscribe" and "Unsubscribe".

2. To use the search, you can put in a relevant keyword or set of words.
 - a. For example, if you're searching for Jim Beam whiskey, you can type in "Jim Beam" or "whiskey."
 - b. Depending on your search, you might be able to narrow it down by category, or you may browse available results by scrolling down the page.
 - c. Be aware that results may appear in multiple pages, and you can click through the page numbers until you find what you need.

Adding an Item to Shopping Cart

Home > Wine > South Africa

BABYLONSTOREN - BABEL RED BLEND (750ML)

Part Number 10056719

Price

Your Price: ~~\$21.99~~ **On sale: \$16.99**

Availability: In Stock

Quantity **ADD TO CART**

Feature: 3/26/2020 0:00
Feature: 750ML

Related Items

AVONDALE SAMSARA - SYRAH (750ML) CARL EVERSON - CAPE BLEND RED (750ML)

1. When you have found an item you would like to purchase, click on it. The above screen will appear showing the name of the item, the current price, and the current availability.
2. In the provided “quantity” field, enter the number of units you would like to purchase. **Please note that products may come in packages of various sizes (such as 750 mL or 1.5 L) or numbers (such as single bottles or 6-pack cans).** Read the item’s title carefully to verify you have selected the right one.
3. Once you have entered the desired quantity of items, click the red button “Add to Cart” to continue.

CONTINUE SHOPPING PROCEED TO CHECKOUT

ITEMS	QTY	PRICE	TOTAL
BABYLONSTOREN - BABEL RED BLEND (750ML)	<input type="text" value="1"/>	\$16.99	\$16.99
		Subtotal	\$16.99
		TOTAL	\$16.99

Note: Total does not include tax, shipping, and handling rates. These will be calculated during check out.

CONTINUE SHOPPING UPDATE CART PROCEED TO CHECKOUT

4. The next screen will show your current Shopping Cart. You may choose any of the following options on this screen:
 - a. “Continue shopping” will take you back to the last item you viewed. You may use the left side of the screen to continue browsing the store, or you can access the search bar at the top right.
 - b. If you wish to change the number of items in your cart, enter a new number in the box under “QTY” and click the red button “Update Cart.” The screen will refresh with an updated number and amount total.
 - c. If you wish to remove an item completely from your cart, click the red “X” to the right of the item’s total price. The page will refresh to show your updated cart; the item you selected will be gone.
 - d. If you are finished shopping, click on “Proceed to Checkout.”

Checkout and Troubleshooting

1. If your cart suddenly disappears when attempting to complete your order, try the following fixes:
 - a. Ensure that you are logged into a registered account for the store website.
 - b. Click on the “refresh” button of your browser.
 - c. Refill your cart, but **before** clicking “Proceed to Checkout,” click on “Update Cart” to ensure all is correct before moving on to the next screen.
2. When you click “Proceed to Checkout” a new screen will appear requesting both your “Billing Information” and “Delivery Information.” **Please note that while you must fill out both fields, we are not participating in deliveries at this time.** If your billing and home information is the same, you can click the checkbox next to “Same as Billing” at the top right to only fill in one set of fields.
3. Complete the “Payment Method” section with your credit card information.
4. Answer the “Additional Questions,” including your birth year for age verification.
5. The comments section is optional; however, the following information will assist our efficiency:
 - a. If someone other than yourself will (or might) pick up your order, please let us know their full name. **Anyone picking up your order must be over age 21 and present a valid identification at time of pickup; this is per Colorado State Law.**
 - b. If you are choosing to participate in curbside pickup program, please enter “curbside” in the comments field.
6. When ready, click on the red button labeled “Check Out” at the bottom of the page.

Procedures for Curbside Pickup

Orders are filled sequentially according to when we receive them. Please allow up to 24 hours for us to complete any online order. Calling to check on the status of your order prior to the 24 hour mark will slow down this process. If a full 24 hours have elapsed without word from the store, please feel free at that time to contact us.

1. We will call you or send an e-mail when your order is ready for pickup.
2. When you arrive to pick up your order, park in one of the designated “Curbside Pickup” spaces.
3. Give us a call at 303-499-6600, and provide us with your full name while alerting us that you are here for curbside pickup.
4. Have your valid identification ready for the store employee delivering your order; ensure that anyone completing pickup is over the age of 21.